

Risk

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Risk

- ▶ What?
- ▶ Why?
- ▶ When?
- ▶ Where?
- ▶ How?
- ▶ What do I do?

What is Risk?

ISO 9000:2015

definition

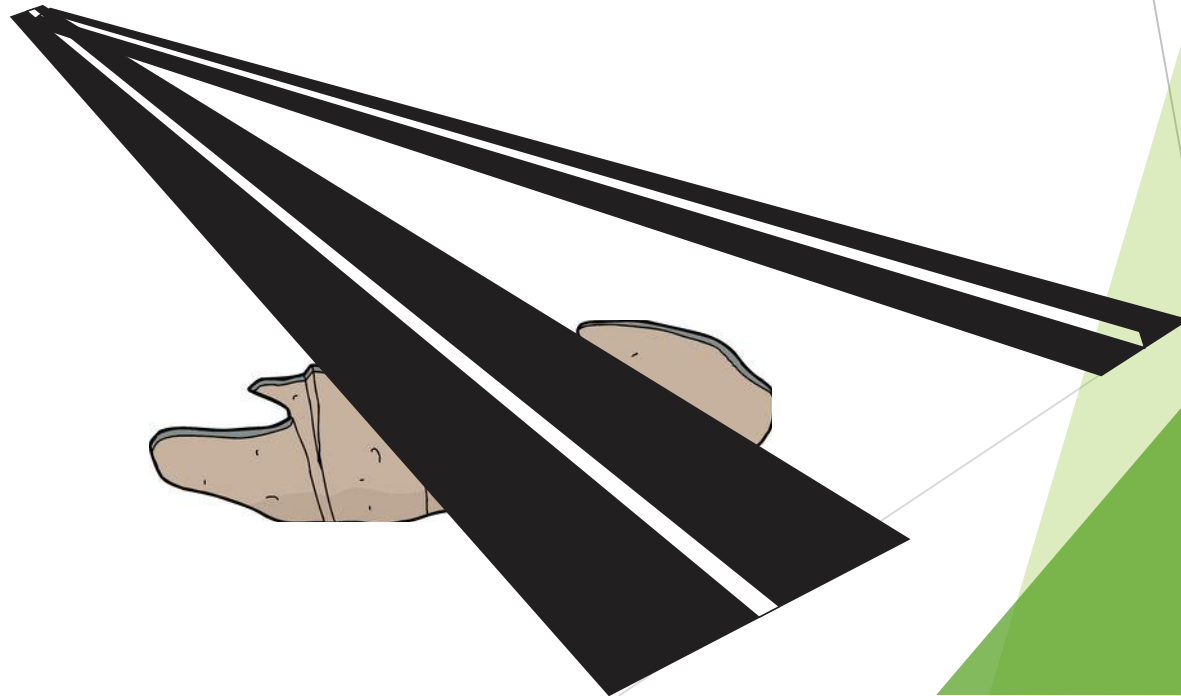
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risk

combination of the probability of occurrence of harm and the severity of that harm



Why identify risk?

- ▶ Admitting there is a potential problem
- ▶ To take a proactive approach
- ▶ It is “Preventive Action”



When do I assess risk?

- ▶ **ASAP!**

- ▶ ISO 9001:2015 - September 2018

- ▶ ISO 13485:2016 - February 2019

- ▶ AS 9100 Rev D - September 2018

- ▶ **QMS / Process Changes**

- ▶ **Feedback**

- ▶ **Nonconformance**

- ▶ **Periodic**

Where do I assess risk?

- ▶ QMS Process/Operation

- ▶ ISO 9001, ISO 13485, AS 9100

Management	Documented Information
Resources	Planning
Customer Related	Purchasing
Product Realization	Shipping
Data Collection / Analysis	Corrective Action

- ▶ Product design

- ▶ ISO 13485, AS 9100

- ▶ Product realization

- ▶ ISO 13485, AS 9100

How to identify risk?

- ▶ Brainstorm
- ▶ Bring in Experts
- ▶ Trend nonconforming data
- ▶ Online checklists
- ▶ ISO 14971 (Risk Management medical devices)
- ▶ ISO 31000 (Risk Management - Principles)

Need to Document Risk?

- ▶ There is no requirement in ISO or AS9100 for documented information.

Benefits of Documenting Risk

- ▶ Makes it easy to audit
- ▶ Training
- ▶ Prioritization
- ▶ Adjust tasks based on risk

Tools for Risk Assessment

- ▶ FMEA
- ▶ Checklist (i.e. new product)
- ▶ Action Item / Continual Improvement Log
- ▶ Approved Supplier List
- ▶ Risk Matrix

Risk Management

- ▶ Risk vs. Opportunity
- ▶ Corrective Action
- ▶ Monitor / Accept



Management System Support

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